



Information Technology Department

For all IT related questions, problems, or issues - please contact our Help Desk at:

Phone Number: (828) 466-6688
E-Mail: helpdesk@airt.net
Help Desk Ticket: helpdesk.airt.net
Help Desk Office Hours: (8am-5pm EST) M-F

IT Department Individual Contact Information

<i>Contact Name</i>	<i>E-Mail Address</i>	<i>Office Phone</i>	<i>Mobile Phone</i>
Evan Beardall IT Tech Support - Denver	ebear dall@airt.net	(828) 466-6688	(980) 293-5081
Jeff Thao IT Tech Support - Minneapolis	jthao@airt.net	(612) 268-0052	(612) 720-2376
Michael McGee Applications Analyst	mmcgee@airt.net	(828) 466-6707	(828) 455-8830
Phillip Sauvé Network Engineer	psauve@airt.net	(612)-263-9978	(612) 772-1486
Angela Withers Manager of Applications	awithers@airt.net	(828) 466-6705	(704) 530-2601
Ryan Ohlhorst Senior Director of IT Operations	rohlhorst@airt.net	(828) 466-6713	(704) 651-2935
James Burgess Senior Director - IT Enterprise Solutions	jburgess@airt.net	(828) 466-6708	(704) 472-0604

*****Note:** If it is after normal business hours (Monday-Friday, 8:00 am - 5:00 pm) and you have a critical issue (actual emergency) please work down the individual contact list and continue calling until you speak to someone. Do not just send an e-mail or leave a voicemail, as e-mail and voicemail may not get checked in a timely manner on weekends or after-hours.